

Retiree FAQ

*Please note all Retiree Medical, Optical, and Life Insurance questions should be directed to the **Benefits and Disability Administration Division** at:*

General Information

Main Number: (313) 224-5157

Fax Number: (313) 967-1228

Email: benefits@waynecounty.com

IF YOUR LAST NAME BEGINS WITH...	YOUR ENROLLMENT SPECIALIST IS...	EMAIL	PHONE NUMBER
A – D	Ebony Byrd	ebyrd@waynecounty.com	313-224-0436
E – K	Andrea Allen	aallen@waynecounty.com	313-967-6432
L – R	Deborah Brown	dbrown7@waynecounty.com	313-224-6076
S – Z	Cherylita Feagin	cfeagin@waynecounty.com	313-224-0971
Questions About Stipends	Precious Walton	pw Walton@waynecounty.com	313-224-5381
Questions About Stipends	Karyn Jones	kjones@waynecounty.com	313-224-0354

How do I change my federal tax withholdings?

You may contact our office at (313) 224-5890 to request a Federal or State of Michigan Tax Withholding Form, or you may visit our website at wcers.org to obtain the form (under Retired Members > Retiree Forms).

I want my pension payments direct deposited into my bank account. What should I do?

You can obtain a direct deposit application by calling our office at (313) 224-5890 or visit our website at wcers.org (under Retired Members > Direct Deposit).

Today is the 5th of the month and I have not received my pension check. What should I do?

Please allow 10 days before calling the office at (313) 224-5890 to request a *Lost/Stolen Check Affidavit*. Our office will then request a replacement check if it is after the 10th of the month.

I've moved. How do I notify you of my new address?

You may contact our office at (313) 224-5890 to request a *Change of Address* form or visit our website at wcers.org (under Retired Members > Change of Address).

How do I update my beneficiary(ies)?

For Defined Benefit plans, please contact the Wayne County Retirement office at (313) 224-5890 or visit our website and download the [form](#) (under Retired Members > Retiree Forms).

For Defined Contribution plans/(Prudential Account), you may [log in](#) to your Prudential account to view/modify your beneficiary designation. For additional assistance you may contact Prudential at 1-877-778-2100 or Kandie Myers at (248) 840-0655.

I took a survivorship option for my spouse when I retired – My spouse has now passed away. What do I do now?

To report the death of your spouse and/or named beneficiary, you may contact our office at (313) 224-5890 or fill out a [Report a Death](#) form online (under Retired Members > Report a Death).

Based on your election of option at retirement, you may be eligible for a pension increase. You will be required to submit an original death certificate along with other required documents. All required documents, along with death certificates, should be mailed to:

Wayne County Employees' Retirement System
28 W. Adams, Suite 1900
Detroit, MI 48226

I married my spouse after retirement – Can I change my original election of option and select a survivorship option for my new spouse?

No – you cannot change the original election of option to a survivorship option for the new spouse.